



Controlled document. Revision 9 (ENV-PO-001)

Environmental policy statement reference. ISO 14001: 2015

William Hands vision is to communicate the Brand ambitions of our clients in the furniture environments we create.

Our mission is to engage and educate our market place through open and honest communication. We will always push our design and manufacturing skills. We make sure that we know our customers' needs and what we can do to make their experience a great one.

Founded in 1906 William Hands reputation for excellence is the result of exceptional service, craftsmanship and design. Manufacturing from the original site on which the company was founded, William Hands is a symbol of the success and evolution of the British furniture industry.

William Hands is committed to championing the use of suitable materials and educating our market on the importance of this. We continually improve by striving to.....

1. Mitigate the adverse environmental impact of our products and service.
2. Realise financial and operational benefits from implementing environmentally sound alternatives that strengthen our market position.
3. Understand and communicate environmental information relevant to interested parties.
4. Comply with our environmental obligations whilst meeting, and where practicable exceeding, applicable and legal regulations
5. Show commitment to the protection of the environment and the prevention of pollution

Our ideology and passion for creating the highest quality pieces of furniture, demands that we only select the finest materials from managed resources, meticulously crafting our products without compromise. Our furniture is designed and made to last. It will still provide a use well beyond the 5 year warranty that the market demands. We are very conscious about product lifecycle and we pride ourselves on offering a product that will continue to add value for decades to come.

As part of our environmental commitment we are fully FSC and FISP certified. We have environmental objectives for ISO 14001:2015 that are aligned with our strategy that are reviewed and assessed on an annual basis.

Signed. Robert Hamilton

Position. CEO

Date. 12<sup>th</sup> December 2018